

Unit 2, Botley Mills
 Mill Hill
 Botley
 Southampton
 SO30 2GB

(Please complete)

Email: info@victorvalentine.co.uk

Name:	
Order No:	
Tel No:	
Email Address:	

Thank you for shopping with Victor Valentine

In the event that you decide not to keep your purchase, please return the item(s) to the address above
 Please also clearly explain which action you would like us to take in table 1 below, i.e. replacement or refund
 Any replacement items required should then also be detailed in table 2 below

Please refer to our returns policy in our terms & conditions on our website

Table 1 - Product being returned			
Product Description	Reason Code	Refund or Replace ?	Additional Comments

Table 2 - Replacement required		
Product Description	Size Required	Additional Comments

Your feedback is very important to us as it constantly helps us to improve our service, so please carefully select a reason code for all items being returned

Reason Codes

- A - Change of mind
- B - Item not to my taste
- C - Incorrect size ordered
- D - Too large (Please provide additional comment)
- E - Too small (Please provide additional comment)
- F - Faulty (Please provide additional comment)
- G - Wrong item sent
- H - Arrived too late
- I - Alternative item not acceptable
- J - Material not as expected
- K - Other (Please provide additional comment)